

# Tinicum Memorial Public Library

## Mobile Hotspot Lending Policy

### Purpose

In fulfilling the Library's mission to serve as a learning and resource center, Tinicum Memorial Public Library lends mobile wireless hotspots to Library patrons.

### Terms and Conditions

Tinicum Memorial Public Library (TMPL) lends Wi-Fi Hotspots to library cardholders ages 18 years or older, whose accounts are in good standing (no fines or overdue items and no history of a delinquent account).

**Borrowing patron must present his/her library card and photo ID at checkout.** Library staff will confirm, in the presence of the borrowing patron, the contents of the hotspot kit. Patron must sign the Wireless Hotspot User Agreement prior to checkout. Only one hotspot per household may be borrowed at any one time. The loan period for the hotspot is 7 days with no grace period and no renewals.

The mobile hotspots are bookable items. Patrons will be notified by phone when their item is available for pickup. Patrons will have 48 hours (2 business days) from the time of notification to check out the hotspot. If the device is not picked up within the specified period, the device will become available to other patrons. The pickup period may be extended, at the discretion of the Library, due to Library hours of operation, inclement weather, etc.

Overdue hotspots will be deactivated at library closing on the due date. Overdue fines will accrue at \$3.00/day up to \$15.00. Patrons must return hotspot kits to the Library Circulation desk. A Library Staff member will verify that all components of the hotspot kit are present before checking in. The hotspot is not considered returned until all components have been accounted for.

By borrowing and initiating use of the TMPL hotspot, the user agrees to abide by the TMPL policies and rules, and agrees to hold TMPL and its agents harmless from any and all claims, losses, damages, obligations, or liabilities, directly or indirectly, relating to the use of a TMPL hotspot and Internet access. Deliberate alteration of files or modifying the configuration of TMPL equipment is strictly prohibited.

Internet service relies on cell tower technology and coverage. Service outside the continental United States is prohibited; any fees associated with use outside of this area will be the responsibility of the borrower. TMPL is not responsible for personal information shared over the Internet or for information or websites accessed. TMPL is not responsible for any liability, damages, or expense resulting for the use of the hotspot.

The borrowing patron is responsible for lost, stolen or damaged hotspots and accessories. The replacement cost is \$150.00. Failure to return or pay the replacement cost of a hotspot kit will result in suspension of borrowing privileges and possible civil and criminal action.

Hotspots must be kept in a temperature-controlled environment.

Parents/guardians are responsible for minors' use of hotspots.

Use of the Internet that violates the Delaware County Library System Electronic Information Network and Internet Safety Policy and/or accessing online content determined to be illegal or obscene according to federal, state or municipal law will result in revocation of TMPL hotspot borrowing privileges and potential criminal prosecution. TMPL prohibits the use of its' devices for the display or downloading of pornographic or obscene materials and the delivery of any such material to minors.

For assistance in operation of TMPL hotspots, borrowers may call the library during normal business hours.

Approved by TMPL Board of Trustees September 3, 2020